

# **Coronavirus (COVID-19) Statement**

Since the beginning of the Coronavirus (Covid-19) outbreak, our primary focus has been the continued delivery of uninterrupted service support to our clients and temporary colleagues, whilst ensuring that the safety and welfare of our employees is maintained.

Our existing internal IT systems allowed us the ability to instigate remote working arrangements for our employees, together with the integration of additional technology such as Microsoft TEAMS provided the means to conduct remote recruitment and ensure communication channels remained open between our internal teams and customers.

First Call Contract Services were therefore, able to deliver sustained support to key businesses throughout the height of the pandemic, enabling them to meet their increasing requirements for critical workers. Our ability to withstand the unprecedented level of demand was made possible, due to the dedication and commitment of our employees and temporary colleagues.

To preserve the health and safety of our employee's and visitors to our offices First Call Contract Services have implemented stringent safety measures above and beyond those advised by the government. Whilst all office have been made Covid secure, we have implemented additional measures in the form of pre-booked appointments, temperature checks for all persons wishing to enter our offices and Visitor Health Check forms to be completed by all visitors.

As the lockdown restrictions ease, First Call Contract Services will remain committed to ensuring the ongoing safety and welfare of our teams and visitors, whilst continuing to provide a dedicated and reliable service to our customers and temporary colleagues.

**David Mankelow**  
**C.E.O**